



## ***Introduction to Supervision***

***1-day Course***

### ***Outline***

Are you taking on a leadership role in your organization? Are you new to a supervisory position?

This one-day introductory course provides you with a fundamental overview of the key knowledge and skills that are necessary to help you thrive as a new leader.

Along with increased collaboration and greater organizational effectiveness, this important course can also help you:

- ◆ Boost the quality of your team's work and projects.
- ◆ Motivate your team and create positive relationships.
- ◆ Improve team communications and dynamics.
- ◆ Enhance organizational knowledge sharing and learning.

### ***Course Objectives***

At the end of this course, you will be able to:

- ◆ Explain the importance of building relationships.
- ◆ Create a positive work environment.
- ◆ Use effective communication techniques.
- ◆ Identify strategies to shift groups into teams.
- ◆ Explain strategies to motivate your team.
- ◆ Inspire commitment from team members.
- ◆ Eliminate habits that cause negative stress and outcomes.

### ***Who Should Attend***

New and aspiring leaders.